

Mainstay Inn

Resort & Restaurant

It is our guest's responsibility to know and understand our reservation, deposit, pet, and cancellation policies. Please review them carefully.

Booking, Payment, & Cancellation Policies

- All reservations are completed by our booking agents and event coordinators. Please ensure you enter a valid phone number and best time to call on the form or in your email communications, so we may verify your credit card.
ALL BOOKINGS REQUIRE A CREDIT CARD ON FILE.
- Group Reservations may require a 25% deposit at time of booking. A booking agent will contact you.
- Your credit card will be charged in full, 72 hours prior to your stay, for accommodations and add-ons if applicable (golf, catering, rentals etc.). There are no refunds at this point.
- Cancellations received 14 days or more from arrival date are subject to a 5% cancellation fee (based on total accommodation amount)
- Cancellations received within 3 to 14 days of arrival date are subject to a 25% fee (based on total accommodation amount)

Event Cancellation Policies

- The above policies do not apply to our event contracts. Please request our event planning document and a consultation with one of our coordinators.